

SOLVE PROBLEMS LIKE A REBEL - TOOL

step 1: observe and discover

describe a situation that causes a lot of friction and discussions for you or your co-workers

step 2: find the root cause

write down the root cause of the problem. have you asked why at least 4-5 times to get here? if not, challenge yourself and ask more questions

step 3: define the problem

define the problem based on the root cause you have found; make it specific and use data and facts if available

step 4: agree on the edges

write down the boundaries you have discussed with the manager (don't be afraid to challenge the manager). the more specific, the better

step 5: get creative

make a list of all people that are involved in the topic and invite them to a session to think along. make sure they think in opportunities, not problems

step 6: go do it

describe how you will set up experiments to test your solution(s)

step 7: keep an eye on it

write down names of people you can ask regularly to check if the improvements are still working


step 8: never be satisfied

go to step 1 and start over

how this tool works

easy peasy !

just go through the steps one by one. don't rush it, take time to investigate and reflect



read the article to learn more about the topic